

EXECUTIVE BRIEF

Your organisation already knows the answer. *The hard part is finding it, and keeping it.*

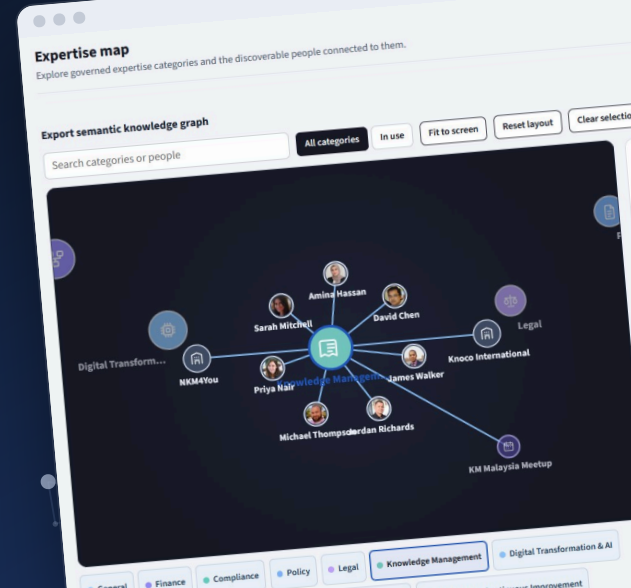
Tacitous is a Knowledge & Expertise Hub. It connects what your people know to the people who need it, and captures that knowledge before it walks out of the door.

Designated Experts for every area

Critical Knowledge Retention

Backed by a proven KM Blueprint

Set up in minutes by our team



1 What is it?



A KNOWLEDGE & EXPERTISE HUB

Everything starts with an expertise category.

You define the areas of expertise that matter to your organisation and name Designated Experts for each one. People, Learnings, decisions, communities and library resources are then connected through those categories, so knowledge reaches the people who need it, and anyone can find the knowledge and the experts behind it.

Tacitous doesn't simply store knowledge. It connects knowledge, people and expertise so that organisations can put what they know to work.

2 How does it help me?

When experienced people leave, *their knowledge shouldn't leave with them.*

Most of what an organisation knows is never written down. It lives in judgement, context and relationships.

01 Find who knows what

Stop relying on whoever people happen to know. Find the colleague who solved it last year, and what they learned.

02 Keep expertise when people leave

Retirements, restructures and turnover no longer mean losing years of experience after a handover of a few days and a folder of documents.

03 Reuse what you have learned

Lessons become Learnings that people can find and apply, so the same mistakes don't return. That matters for AI too: it is only as useful as the knowledge behind it.

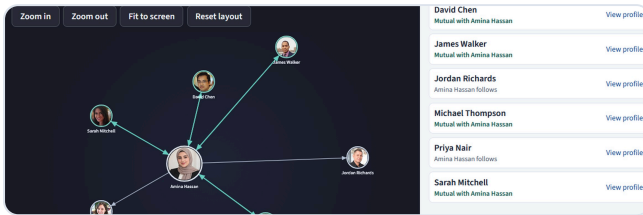
BEST FIT

Communities and professional organisations get the most value from Tacitous. It works in federated environments and can be run in most regions.

2 How does it help me?

Four ways to put what you know *to work*

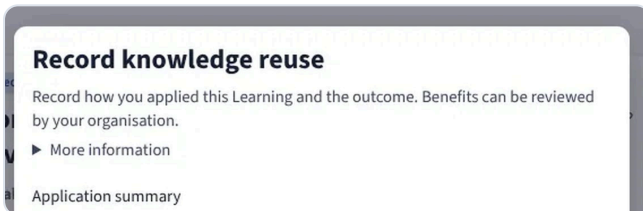
Real screens from the Tacitous app, shown with demonstration data.



01 See who knows what

The Expertise Map links each category to its experts, Learnings, organisations, communities and events. A network view shows how people are connected.

EXPERTISE MAP • NETWORK VIEW



03 Learn once, apply it again

Lessons learned and best practice become Learnings, with optional approval. People record when they applied one and the benefit it brought.

LEARNINGS • I APPLIED THIS LEARNING

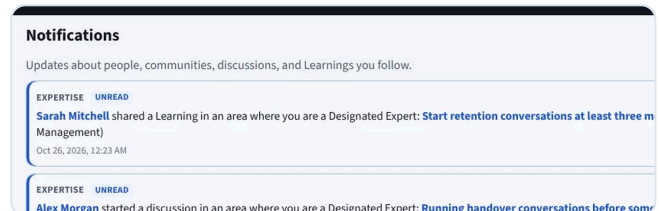
Also included: public, managed and private Communities of Practice, where discussions can be promoted into published Learnings, plus structured forms for After Action Reviews, Decision and Rationale, Peer Assists, Knowledge Cafés, Innovation and Ideas, and Expert Practice Notes.



02 Keep knowledge before people move on

A structured conversation covers the role, up to seven conversation points and three pieces of advice for a successor, tagged to the right expertise.

KNOWLEDGE RETENTION AND TRANSFER



04 Tell the right experts

When switched on, Designated Experts are notified of new discussions, published Learnings and retained knowledge in their categories, with access always respected.

EXPERTISE NOTIFICATIONS

DEPLOYMENT AND DATA

Built to fit. *Yours to keep.*

Open-standard export

Export any expertise category as a knowledge graph in JSON-LD, Turtle or N-Triples, using SKOS, FOAF and Dublin Core.

Data / Exit Package

Administrators can request a full export of chosen data as JSON and CSV, with stable identifiers and checksums.

Federated and regional

Works in federated environments and can be run in most regions. Private communities stay private, and access is always respected.

3 How do I get it?

01 Talk to us. Book a call or email us, and tell us where knowledge is at risk in your organisation.

02 We set you up in minutes. Our team sets up your organisation with all the Knowledge Management tools in a few minutes. Every organisation is set up by a person, never by automatic sign-up, to keep the platform secure.

03 Start with one expertise category. Name your Designated Experts and grow from there, guided by our proven KM Blueprint and supported by our consultancy and our strategic partner Knoco International.

GET STARTED

Up and running in minutes.



SCAN TO VISIT

Website www.tacitous.com

Email info@tacitous.com

Book a call zcal.co/tacitous